

# Deliverable D4.1: *The Stakeholder View*

## What is the contribution of this deliverable to the overall goals of BEST?

This report describes: (1) The views of key ATM stakeholders in the early stages of the project regarding the kind of support they expect semantic technologies might be able to provide in ATM; (2) the views of ATM stakeholders towards the end of the project regarding what was actually produced, and what future possibilities they could see.

This document describes the methods used to select members of the reference group, a survey conducted early in the project, and the detailed feedback received from stakeholders in three interactive workshops at the end of the project.

## Current Status of the Deliverable

Completed and approved by funding authority (SIU).

## What items does the deliverable contain?

When we talk about a “Deliverable” in BEST, we mean not only the formal document describing the work done, but also any associated technical artefacts such as software, models, ontologies, diagrams etc. However, for this particular deliverable, there are no accompanying technical artefacts - all information is provided in the document itself.

Item#	Brief Description	What it can be used for
1	Details of a survey conducted early in the project: the questions it contained, how it was conducted and an analysis of the results.	To get a picture of what kinds of views ATM stakeholders and semantic technology experts have about the suitability of semantic technologies for ATM – <i>before</i> the BEST project.
2	Reports on detailed feedback received at three different interactive workshops towards the end of the project (“Reference Group Meetings”). Some of the feedback is detailed, some is at a general level; some of it relates to what was achieved, some is looking towards the future.	Gain a better understanding of the potential value in the domain (and other domains) of the work done in BEST.

3	Overall Conclusion and Recommendations (based on the above two items).	To form a quick picture of how BEST achievements look to ATM stakeholders.
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